



Cyfoeth Naturiol Cymru
Natural Resources Wales

How the regulator conforms with ISO14001

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How the regulator conforms with ISO14001

What we'll cover:

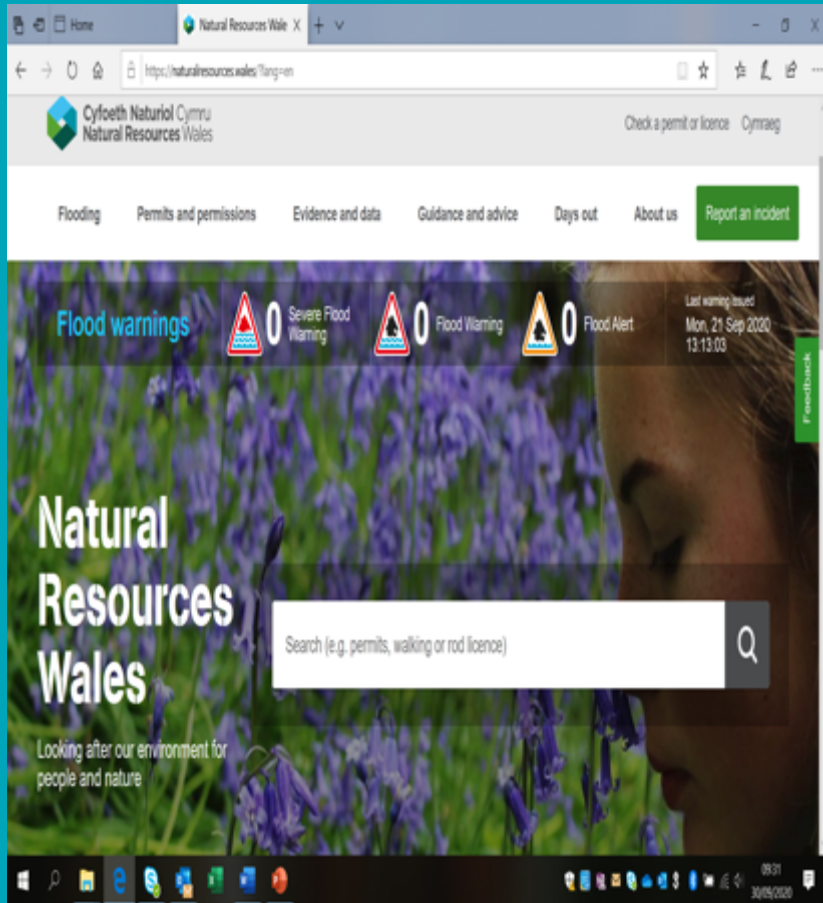
- Background to NRW
- Scope of the NRW EMS
- Conformity with ISO14001



Managing today's natural resources for tomorrow's generations



Natural Resources Wales is a Welsh Government Sponsored Body and came into being in April 2013, largely taking over the functions of the Countryside Council for Wales, Forestry Commission Wales, and the Environment Agency in Wales, as well as certain Welsh Government functions.



Wide range of roles and responsibilities which include; adviser, regulator, designator, responder, statutory consultee, evidence gatherer, manager, operator, partner, educator and enabler throughout Wales.

BS EN ISO 14001:2015



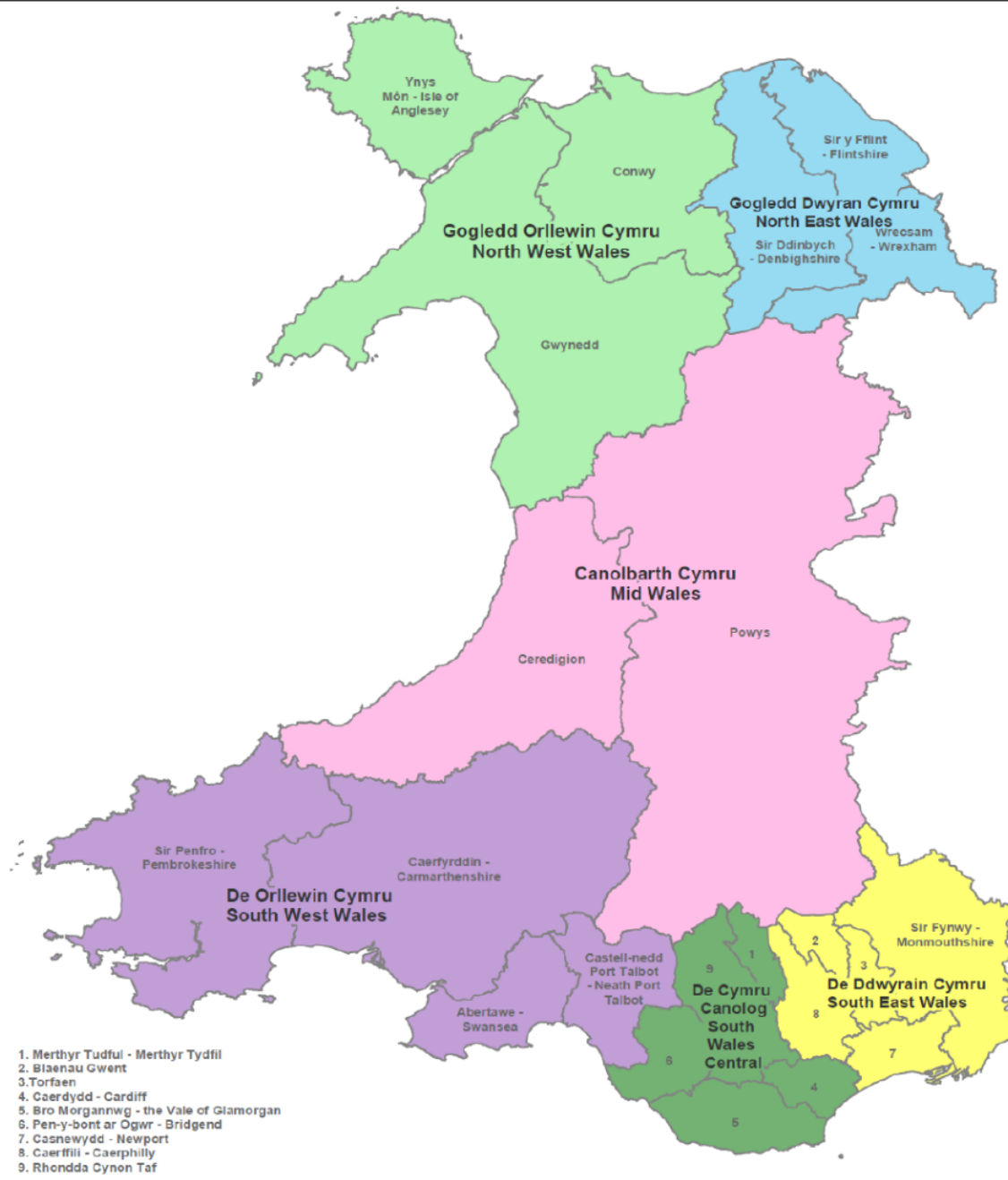
BSI Standards Publication

**Environmental management
systems — Requirements with
guidance for use**

Scope of the NRW EMS:

"All activities and services associated with the sustainable management of the environment and the natural resources of Wales."

No exceptions; covers all offices, depots, forestry operations, flood management, National Nature Reserves and functions such as fleet, ICT, complaints, procurement and regulatory functions.



Regulatory Functions

Industry regulation
Waste regulation
Permitting
Licensing
Enforcement
Wildlife crime
Incident investigation
Plant Health



Buildings, offices and depots

Offices

Depots

Visitor centres

Fish hatchery

Laboratory

Deer larders



Flood management

Construction

Asset management

Reservoirs

Hydrometry & Telemetry

Flood warning

Flood response



Forestry operations

Planting

Wildlife management

Harvesting

Quarry management

Road construction

Recreation



National Nature Reserves

76 NNRs in Wales
Designated as SSSI
Publicly accessible



4.1 Context

Activity	Context	Context of the Organisation			Interested parties	Compliance obligations	Risk	Opportunity
		A	B	C				
Chief Executive	Natural Resources Wales' purpose is to pursue sustainable management of natural resources in all of its work. This means looking after air, land, water, wildlife, plants and soil to improve Wales' well-being, and provide a better future for everyone.	Climate change, air quality, water quality, land use, flood defence, resource availability, construction, biodiversity, rural economy, recreational and sustainable timber The United Nations 17 Global Goals for Sustainable Development 2030	WG annual remit letter, WG Natural Resources Policy, State of Natural Resources (SoNaR) Report, WG climate emergency declaration, Carbon Neutral Public Sector by 2030	NRW Corporate Plan NRW annual business plan Senior management demonstrating leadership, the case for change and staff having a common purpose	Welsh Government, National Assembly for Wales, MPs, AMs, NAW The Environment and Sustainability Committee, Future Generations Commissioner, Wales Audit Office, Local Authorities, Public, Welsh public sector partners, Media, NRW board	Environment (Wales) Act, Well-being of Future Generations (Wales) Act, NRW register of compliance obligations, ISO14001 certification, UKWAS and SoNaRR	The risk of environmental hazards to people and communities such as; pollution, flooding, poor air quality and decline in Biodiversity Land and water not always currently managed in an integrated way	Demonstrate Wales as leading edge practitioners of SMNR, delivering nature-based solutions such as those suggested in SoNaRR; increased woodland cover, coastal-zone management, working within whole water catchments, better soil management and increased green infrastructure, support industry and regulation to reduce environmental impacts.
Regulation & Enforcement	In our published Regulatory Principles we explain how we use regulation to help deliver sustainable management of natural resources.	Climate change, air quality, water quality, land use including forestry, resource availability, waste management, biodiversity, rural economy	EU directives and national UK & Welsh legislation and regulation	We use regulation to deliver Sustainable Management of Natural Resources (SMNR) as published in our regulatory principles	Welsh government, regulated community, devolved environmental agencies/bodies, regulated industry, public and wider stakeholders, Better Regulation Delivery Office, Office Surveillance Commissioner (OSC), HMRC, Police	Statutory obligations with respect to legislation and Welsh government policy, Regulatory Investigating Powers Act (RIPA), OSC audit, Hampton Review	Failure to protect the environment as required by legislation	BREXIT changes provide an opportunity to improve our regulatory framework
Forestry Harvesting	To enhance the economic, environmental and social value of the forest resource and to harvest timber sustainably to ensure maximum income to enable reinvestment into the WGWE.	Climate change, air quality, water quality, land use, biodiversity, rural economy, recreational and sustainable timber	Timber harvesting and sales, UKWAS	Sustainable forestry management	Forestry contractors, forestry merchants, forestry hauliers, forestry commission England & Scotland, FISA, UKFPA (Forest Products Association) & CONFOR (Confederation of Forest Industries)	Forestry Act, The Plant Health (Wales) Order, EIA Forestry Regulations, Environmental Protection Act, The Hazardous Waste (Wales) Regulations, Conservation of habitats and species regulations, Wildlife and Countryside Act, CROW Act, UKWAS	Potential siltation to water courses Potential fuel, oil spills to water courses Ground/soil damage and erosion	Invest in harvesting infrastructure to prevent pollution and enhance biodiversity. Restore native woodlands around Riparian habitats and create buffer zones to protect water courses. Align forest plans to efficient harvesting to ensure maximum income to reinvest.

4.2 Interested parties



Interested party

Regulators
(e.g. NRW, WG, LA, CADW, APHA, Welsh Water, Police)

Welsh Government
Welsh Government - public service boards
Welsh Government

ISO14001:2015 certification bodies
UK Accreditation Service (UKAS) Laboratory
UK Woodland Assurance Scheme (UKWAS)
Forestry Stewardship Council (FSC)
Programme for the Endorsement of Forestry Certification (PEFC)
British Agricultural Stewards Inspection Scheme (BASIS)
Forest Industry Safety Accord (FISA)
UK spill association

Local Authorities

Needs and expectations

Comply with all relevant compliance obligations

NRW remit letter - State of Natural Resources Report (SoNaRR)
NRW representation on each board - advice & guidance
Public sector procurement / ICT strategy for public sector in Wales

Conformity to the ISO14001:2015 standard
Conformity to the ISO17025 standard
Conformity to the UKWAS standard
Conformity to the UKWAS standard
Conformity to the UKWAS standard
Conformity to the BASIS standard
FISA member
Conformity to the UK spill contractors accreditation scheme

Compliance with Planning Regulations & Permits

Compliance obligation

See NRW Register of Compliance Obligations

Environment (Wales) Act
Well-being of Future Generations (Wales) Act
Conformity with Welsh Government Procurement Policy

ISO14001:2015 certification
ISO17025 certification
UKWAS certification
UKWAS certification
UKWAS certification
BASIS certification
Conformity to FISA guidelines
UK spill contractors accreditation

See NRW Register of Compliance Obligations

4.2 Interested parties

Understanding the needs and expectations of interested parties
Deer Larders - Version 4 – July 2019

Interested party	Needs and expectations	Compliance obligation	Type of engagement
The Regulator	Compliance with environmental regulations	Deer Act 1991 Regulatory Reform order (Deer) (England and Wales) Order 2007 Environmental permitting regulations Fluorinated Greenhouse Gas Regulations Ozone depleting substances regulations Water abstraction regulations Wildlife & Countryside Act	Statutory
Environmental standard accreditation bodies	Conformity to the ISO14001:2015, UKWAS & FSC standards	ISO14001:2015 certification UKWAS certification FSC certification	Site visits / audits
Police	Firearms certificates Anti-poaching Wildlife crime RTAs	Meet the requirements of the certification	Applications Inspections Meetings Facewatch Scheme
Local authorities (Food Standards Agency)	Registration as a food preparation business premises	Meet the requirements of the registration Private Water Supply (Wales) regulations	Applications Site visits
Contractors (Maintenance, F-gas engineers & LOLER)	Contract requirements NRW Environmental Policy	Ozone depleting substances regulations LOLER regulations	Contractor induction Work sign-off
Deer Management Group	Local deer management	No compliance obligation	Meetings

Table 5.2 External Stakeholders

Organisation	Type of engagement (see Table 5.1)	Notes
St Asaph Flood Partnership Group	Partnership	Main Communication to be through Flood Partnership Group via Rob Green
Denbighshire County Council	Partnership	Contacts from Clwyd Project
	Involve	Archaeology and Conservation officers
	Consult	DCC Flood Partnership Contacts
Assembly Member	Consult	
Parliamentary Member	Involve	
City Council	Consult	Also in Flood Partnership Group
Farming and Wildlife Advisory Group (FWAG)	Consult	Contacts from Clwyd Project
National Farmers Union (NFU)	Consult	Contacts from Clwyd Project
Farmers Union Wales (FUW)	Consult	Contacts from Clwyd Project

Natural Resources Wales is a Welsh Government Sponsored Body whose vision is to lead the way to a better future for Wales by managing the natural resources of Wales sustainably. This will be achieved through our wide range of roles and responsibilities which include; adviser, regulator, designator, responder, statutory consultee, evidence gatherer, manager, operator, partner, educator and enabler throughout Wales.

The scope of our Environmental Management System includes; "All activities and services associated with the sustainable management of the environment and the natural resources of Wales."

Natural Resources Wales will encourage best environmental practices throughout our organisation and review our activities and operations to identify both positive and negative environmental impacts, specifically, we will:

- Operate an Environmental Management System that is certified to the ISO14001 environmental standard and helps to protect the environment.
- Continually monitor and improve the Environmental Management System through our internal audit and top management review programmes to enhance the organisation's environmental performance.
- Fulfil all relevant compliance and other obligations to minimise our environmental impact.
- Provide a framework for setting environmental objectives and to monitor and review progress against our targets to reduce energy, water and resource consumption.
- Minimise the amount of waste we generate, minimise the use of harmful materials and prevent pollution from our activities.
- Promote a high level of environmental awareness and best practice amongst our employees and stakeholders, integrating environmental management into training and communications.
- Procure goods and services from sustainable sources and encourage our suppliers and contractors to improve their environmental performance.
- Continue to meet the requirements of the United Kingdom Woodland Assurance Standard (UKWAS) to demonstrate that our forest ecosystems are sustainably managed.
- Mitigate the impact of climate change by minimising the greenhouse gas emissions from all our operations and activities.

We will publish this policy on the Natural Resources Wales website and make it available to all interested parties.



Clare Pillman,
Chief Executive – Natural Resources Wales

5.2 Environmental policy

Context of the organisation

Scope of the EMS

Protect the environment

Continual improvement

Fulfil compliance obligations

Setting objectives

Prevent pollution

Specific commitments

Documented &
communicated

Established by Top
management

Issue date

6.1.2 Environmental aspects

Ref.	Activity	Aspect	Condition	Control or Influence	Risk Rating (Uncontrolled)	Risk Rating (Controlled)	Impact
AI01	NRW business travel Air travel Train travel Grey fleet travel Hire car travel Ferry / Taxi / Bus / Underground travel	Transport air emissions (CO ₂ & NOX) Fuel use	Normal	Control & Influence	D4 High	C3 Medium	Climate Change Global Warming Potential Fossil fuel depletion Natural resource use
AI05	Facilities management Renewables	Biomass - use and maintenance Photovoltaic Control of contractors	Normal	Control	A1 Low	A1 Low	Energy generation Renewable resource
AI33	Forestry harvesting	Timber harvesting Timber forwarding Timber haulage Preventing the spread of disease Machinery air emissions (CO ₂ & NOX) Bulk oil and fuel storage Heavy plant & machine use & refuelling Waste management Contract management European Protected Species	Normal, Abnormal & Emergency	Control & Influence	D4 High	C2 Medium	Potential Silt Pollution - Water Potential Fuel Pollution - Water Climate Change Global Warming Potential Fossil fuel depletion Loss of biodiversity

6.1.2 Environmental aspects



Cyfoeth Naturiol Cymru Natural Resources Wales

Site Specific Environmental Aspects

Bwlch Nant Yr Arian Visitor Centre, Ponterwyd, SY23 3AD

Aspects Impacts Reference		Control Procedure
	Site Location	Upland forestry site
AI04	Electricity kWh/year	40,000 – 80,000
AI04	Heating	Biomass (with LPG back-up)
AI05	Renewables	Biomass
AI06	Water	Mains Water
AI06	Sewerage	Treatment Plant
AI06	Environmental Permit Water Discharge	Discharge Consent WE/BP0311201/001
AI06	Vehicle washing	Bicycle wash bays
AI07	General Waste	Local Authority
AI07	Recycle	Local Authority
AI07	Hazardous	Contractors
AI07	NRW Waste Carrier Licence	CBDL11046 Lower tier – No Expiry
AI08	Oil, Fuel & Chemical Storage	Wood chip Cleaners chemicals Water treatment
AI08	Oil, Fuel & Chemical Bulk Storage	Bulk LPG
AI09	H&S management	Asbestos & Legionella
		FM policies

Latest versions of NRW EMS procedures can be found on the DMS at:

<https://cyfoethnaturiolcymru.sharepoint.com/teams/manbus/CorpAssets/emsts/EMS%20Policies%20%20Procedures/Forms/NRW%20View.aspx>

Environmental Risk Assessment (Water)

High

Medium score 0.5 on Risk awareness index on the sensitivity score but due to SSSI outside of Forest Boundary. Reducing Sitka Spruce re-gen in the SSSI area puts this into a high threat area. All Watercourses eventually flow in the reservoir and are part of two separate Water Supplies.

Ancient Monument Line

Celyngoed Sheepfold CPAT 13822. Located at NGR 082405 in dense Sitka Spruce second thinning. Impact zone 20m

Bridge/Culvert/Ford

Culvert under Forest road but part of the watersupply/ pipework system for Nathan Green.

Drain

Drains in coupe are a feeder system for the Water supplies . Water issues in the Quarry area which will be needed for timber extraction. See Water Supply comments

NRW Road

See PROW comments

NRW Trail

See PROW comments

Public Right of Way

Denbighshire C C PROW along Forest road also acts as a trail. Enters coupe at NGR SJ075406 and exits coupe at NGR SJ083403 into open mountain SSSI. Inform PROW officer Adrian Walls to arrange a footpath closure.

Quarry

NRW Quarry used for Forest road repairs. Located at NGR SJ075406

Statutory Conservation Area , SSSI, SAC, SPA, RAMSAR

SSSI Liberty Hall Just outside of Forest Boundary / Fenceline. No trees to be felled into the SSSI or any brash that falls into this area must be cleared. Some existing old windblow that has been cut off the fenceline remains in the SSSI. Might

6.1.3 Compliance obligations

Compliance Obligation	The Water Resources (Abstraction and Impounding) Regulations
NRW requirement	<p>The Regulations prescribe how a licence application to abstract or impound water should be made and how to deal with it.</p> <p>NRW must (as a regulator):</p> <ul style="list-style-type: none">- maintain a public register of abstraction and impounding licences- publish an advertisement of an application within 28 days <p>NRW must (as an operator):</p> <ul style="list-style-type: none">- Apply for a licence / authorisation to abstract or impound water (where relevant)
Evidence	<p>NRW public register link: https://nrwregulatory.naturalresources.wales/Permits</p> <p>The NRW abstraction licensing decision statements can be found here</p> <p>The following NRW sites have an abstraction licence:</p> <p>Cynrig hatchery – leat – WA/056/0043/002 Cynrig hatchery – borehole – WA/056/0043/003 Newport Wetlands – WA/056/0072/00 Garwnant (Hydro) – WA/057/0021/009</p>

6.2.1 Environmental objectives - Signed off by Executive Team

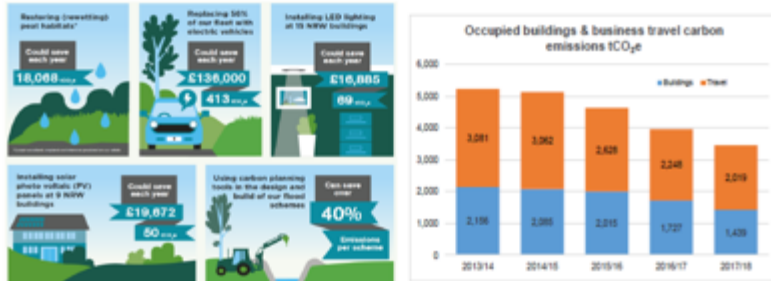
Environmental objectives 2019/2022

Environmental objective 1 - decarbonisation

Deliverable – Reduced carbon emissions

How: Delivery of a carbon positive action plan 2019/22, a programme of decarbonisation to include:

- Retrofit buildings with solar PV – six sites have been prioritised
- Reduce badged fleet fuel by 5% through installation of telematics
- Develop an electric vehicle (EV) charging infrastructure – nine sites have been prioritised
- Increase the EV mileage by 10% year on year
- Identify and deliver a programme of peatland projects – three sites in year one



During the period 2013/18 we have already achieved a 33% reduction in carbon emissions

Environmental objective 2 – develop us into an excellent organisation

Deliverable – An Active and Sustainable Travel Plan for NRW

How: Develop mechanisms for active travel to be the favoured choice of NRW commuter travel and for appropriate business journeys

- Identify the number of employees that frequently walk or cycle for active travel purposes and over time increase this number
- Improve cycle storage and changing facilities at NRW offices
- Increase active and sustainable travel options for staff commuting and business travel
- Obtain "Cycle Friendly Employer" (CFE) accreditation
- Sustainable travel to be considered in accommodation reviews



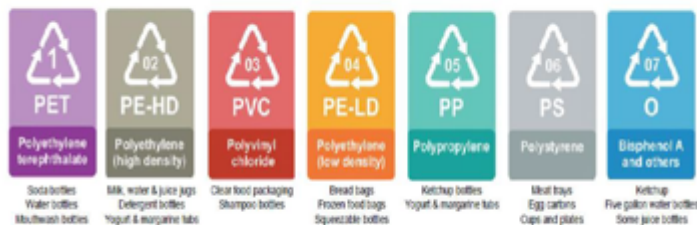
A staff survey was completed February 2019 to establish baseline data

Environmental objective 3 – waste minimisation

Deliverable – reduction in the amount of NRW plastic waste

How: To maximise the reduction of plastics in NRW including Single Use Plastics and packaging we will:

- Establish baseline data and identify best practice plastic reduction initiatives
- Lead the way in plastic minimisation in Wales
- Use NRW voice to influence change in WG
- Change Public Service Board procurement practice ('plastic positive')
- Develop a network of certified suppliers to serve public sector procurement needs
- Commitment to the UN Clean Seas Pledge
- Target of zero single use plastics in NRW by 2030

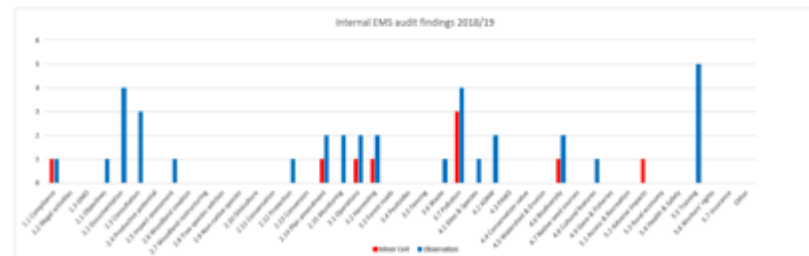


A Plastics Reduction Workshop was held at the 2018 #TEAMNRW day to launch the initiative

Environmental objective 4 – sustainable management of land and water in Wales

Deliverable – NRW to maintain woodland certification (UK Woodland Assurance Standard) for the Welsh Government Woodland Estate that we manage

How: Complete a minimum of eight internal audits to check conformity with UKWAS and close out all Corrective Action Requests (CAR) raised at external audits and avoid escalation of Observations to CAR



In 2018/19 internal audit completed 14 audits raising 9 CAR and 35 Observations

7.2 Competence



Environmental Training Certificate

Training: Water Framework Directive / Water Management Plans / Environmental Incident Reporting

Date of Training: 15 March 2018 **Venue:** Clawdd Newydd & Site Visits

Trainers: Helen Cariss / StJohn Ashworth / Carl Wannop

<u>NAME</u>	<u>JOB TITLE</u>	<u>LOCATION</u>
Peter Lloyd	Harvesting Contract Manager	Gwydyr Uchaf
Ifan Jones	Harvesting Contract Manager	Dolgellau
Graham Thomas	Harvesting Contract Manager	Clawdd Newydd
Dave Thompson	Harvesting Site Supervisor	Dolgellau
Ian Trow	Harvesting Site Supervisor	Dolgellau
Hefin Roberts	Harvesting Site Supervisor	Aberystwyth
Aeram Evans	Harvesting Site Supervisor	Tan Lan
Aled Jones	Harvesting Operator	Bala
Steve Ellis	Harvesting Operator	Bala
Dylan Roberts	WSO Establishment Manager	Gwydyr Uchaf
Bruce Theobald	WSO Establishment Manager	Clawdd Newydd
Rachel Alexander	WSO Site Supervisor	Clawdd Newydd
Jon Fleming	WSO Site Supervisor	Gwydyr Uchaf
Scott Griffiths	Engineering Geologist	Gwydyr Uchaf
Dave Williams	Planning Technical Forestry Officer	Clawdd Newydd
Martin Williams	Planning Technical Forestry Officer	Dolgellau
Antony Griffiths	Planning Technical Forestry Officer	Gwydyr Uchaf

Training certificates:

ISO14001 awareness

UKWAS awareness

Pollution training

Incident response

Pesticide certificates

BASIS storekeeper

7.3 Awareness



Control of Contractor Policy

Statement and Purpose

This policy is designed to outline how NRW Facilities staff manage contractors whilst working at Facilities managed sites. This policy sets out general principles and specific rules. Its aims are to:

- Ensure that all users understand how contractors should be inducted to site.
- Ensure contractors are aware of NRW EMS policy
- Ensure contractors are managed safely whilst undergoing routine and project-based work.

Scope

This policy applies to all NRW Facilities staff and those that be delegated to oversee contractor operations from time to time.

Key principles

- All new contractors undertake a site induction
- A robust process for logging-in of contractors is in place
- Facilities undertake a risk based approach to accompanying contractors
- A site hazard register is available for the site
- Safe management for routine and project contractors is in place
- A pre-commencement meeting is held prior to the start of any project-based work

Responsibilities

NRW Facilities staff, or their delegated representative, are to ensure that the appropriate processes are followed

Awareness of:

- Environmental policy
- Impacts of work
- Emergency planning

Pre-commencement
meeting records

Site induction records

8.1 Operational control



Environmental permits
Abstraction licences
Septic tank exemptions
Hazardous premises registrations
Environmental Impact Assessments
Habitat Risk Assessments
SSSI assent
Flood Risk Activity Permits
Tree Felling Approval

8.2 Emergency preparedness



Please report environmental incidents by calling
03000 65 3000 (24-hour service).

naturalresources.wales/reportit

1. STOP

Before you report the incident, stop the work

2. CONTAIN

Where safe to do so, carry out any local site pollution prevention or emergency incident measures

3. NOTIFY

- NRW 24-hour incident hotline 03000 65 3000
- Your line manager
- A member of the EMS team
- Any FM emergency contacts

8.2 Emergency preparedness



EMS review (as an operator)

Enforcement investigation (as a regulator)

Table 1

Area	Will regulate	Will be regulated by
North West	South West	South East
North East	South East	South Central
Mid	South Central	South West
South West	Mid	North West
South Central	North East	Mid
South East	North West	North East

MOU with Environment Agency

9.1.1 Monitoring



Monitoring

Operational Performance Indicators (OPI)	Management Performance Indicators (MPI)
Carbon emissions (tCO ₂ e)	Conformity with ISO14001
Electric (kWh)	Nonconformities
Gas & LPG (kWh)	Legal compliance
Biomass (Tonnes)	Environmental incidents
Water (m ³)	Complaints
Waste (Kg)	Objectives achieved
Travel (miles)	Training
Fuel (Litres)	

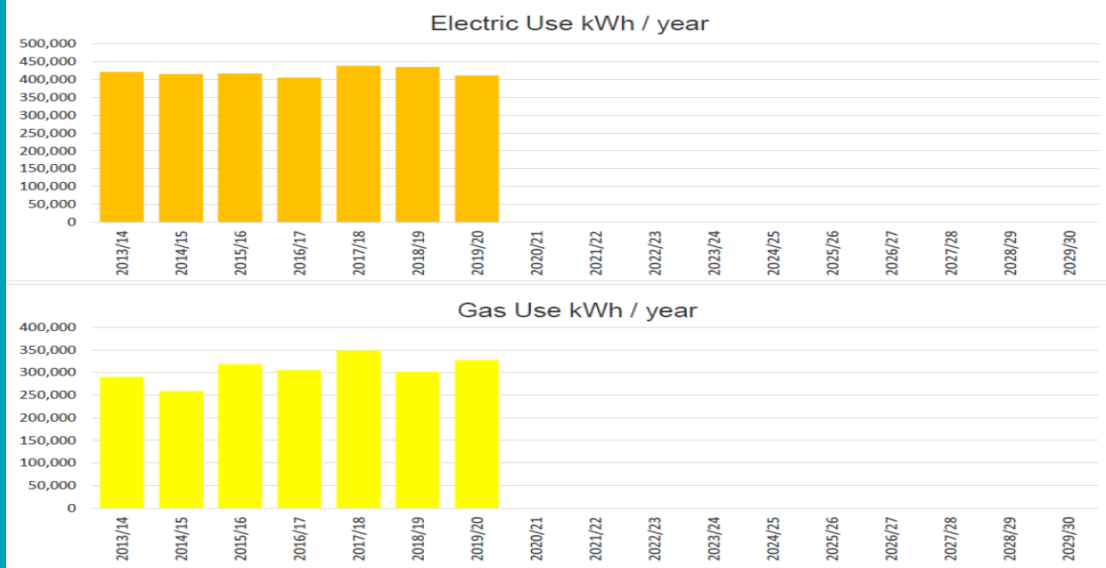
9.1.1 Monitoring



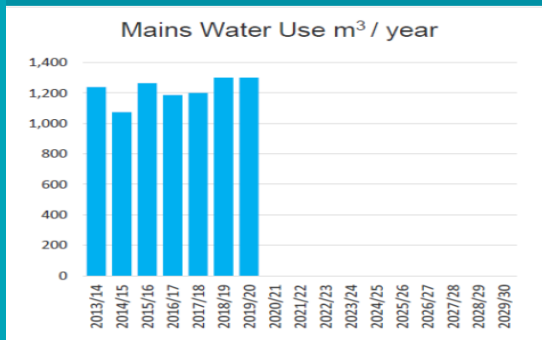
Cyfoeth
Naturiol
Cymru
Natural
Resources
Wales

Maes Y Ffynnon Office

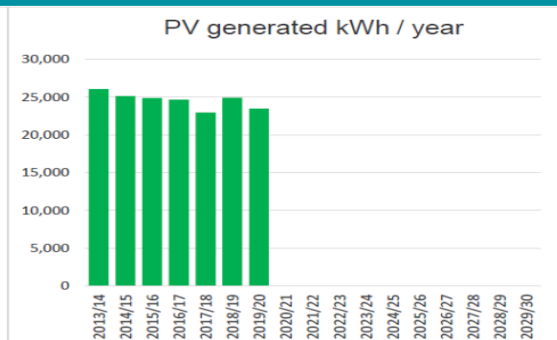
Energy:



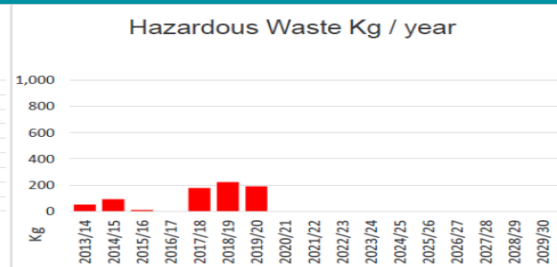
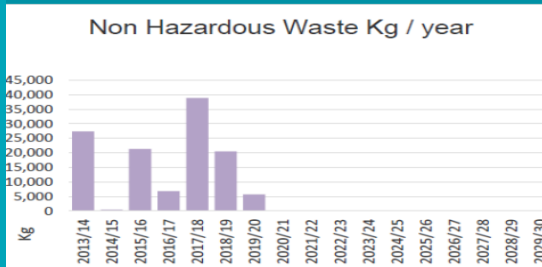
Water:



Renewables:



Waste:



9.2 Internal Audit

Nonconformity: Fluorinated Greenhouse Gases Regulations	ISO14001 Clause: 9.1.2 – Evaluation of Compliance
Audit Findings: The last leak test report available on file for the site air-con units which require annual leak tests was dated 07/12/2017	
Risk: Non-compliance with the Fluorinated Greenhouse Gases Regulations	
Root-Cause Analysis: The NRW facilities provider has not provided the required records to evaluate compliance with the regulations	
Proposed Corrective Action (Including Time-Scale): Ensure annual leak test inspections are carried out and the records retained on file - Check the contractor undertaking the test has the required competency to carry out the works by 30 September 2020	

Site audit – Office / Depot

Functional audit – Industry regulation / Plant Health / Fleet / Procurement

Operational site audit – Flood asset maintenance / Harvesting operations

9.1.2 Evaluation of Compliance

Maesgwm evaluation of compliance with permit conditions

Permit Number: CG0352801
 Issued: 02/05/1997
 Variation: 08/09/2011

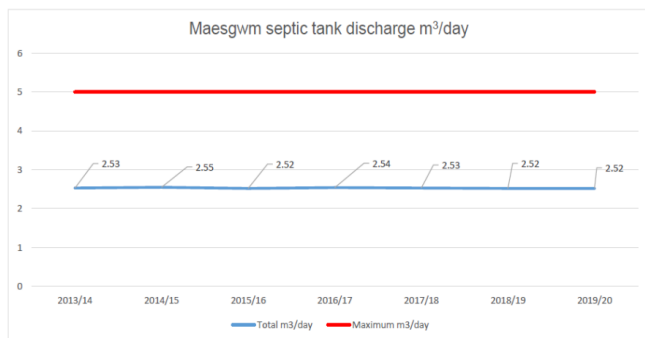
Date	BOD mg/l Actual	BOD mg/l Maximum	S.S. mg/l Actual	S.S. mg/l Maximum	Visual	Evaluation
03/05/2016	1.18	40	< 3	60	No visible oil or grease	Compliant
02/09/2016	4.36	40	20.5	60	No visible oil or grease	Compliant
01/05/2017	No flow from discharge point				No visible oil or grease	Compliant
27/11/2017	< 1	40	< 3	60	No visible oil or grease	Compliant
02/05/2018	1.29	40	< 3	60	No visible oil or grease	Compliant
26/11/2018	1.15	40	< 3	60	No visible oil or grease	Compliant
29/04/2019	< 1	40	< 3	60	No visible oil or grease	Compliant
25/10/2019	5.23	40	21.5	60	No visible oil or grease	Compliant

Maximum permitted daily discharge volume = 5 m³/day

5 households also feed into the sewage treatment plant.

Average water use/household = 0.5 m³/day (Source: Waterwise.org.uk)

	Total m ³ /day	Maximum m ³ /day	m ³ /year	m ³ /day
2013/14	2.53	5.00	10	0.03
2014/15	2.55	5.00	18	0.05
2015/16	2.52	5.00	8	0.02
2016/17	2.54	5.00	14	0.04
2017/18	2.53	5.00	12	0.03
2018/19	2.52	5.00	7	0.02
2019/20	2.52	5.00	6	0.02



Therefore, the site is compliant with this condition of the permit

Specialist Advisor, EMS - April 2020

This section to be retained by the waste producer for a minimum of 2 years



The Experts in Hygiene

C239

Controlled Waste Transfer Note

Contract No: 01009723 Premises No: 121

NATURAL RESOURCES WALES
 GWYDYR UCHAF OFFICE
 COED Y MYNYDD
 LL26 0PN

St Helens
 Old Boston Trading Estate
 Penny Lane, Haydock, WA11 9ST

2007 SIC code for the process: Education / Healthcare 84.12

Section A - Description Of Waste

The Waste	Container Type	EWC	Quantity	Frequency (pa)
CONCEPT HYG UNIT,B:GREY,L:GREY FOOT OP		180104	2	12

Section B - Producer's collection address

NATURAL RESOURCES WALES
 GWYDYR UCHAF OFFICE, COED Y MYNYDD, LL26 0PN

By signing, I also confirm that I have fulfilled my duty of the Waste (England and Wales) Regulations 2011 to apply the waste hierarchy as required by Regulation 12

Signed on behalf of the producer: Natural Resources Wales – Linda Cutt

Section C - Carrier's details

Head Office: Rentokil Initial UK Limited, Riverbank, Meadows Business Park, Blackwater, Camberley, Surrey. GU17 9AB.

Waste carrier's licence number: CBDU85366

Waste management licence number: EPR/DB3801FL

Registered with Surrey C.C for UK use.

Signed on behalf of the carrier:

Aky Shah (Compliance Manager)

This note is valid for waste transfers between: 01/02/20 and 31/01/21

9.1.2 Evaluation of Compliance

The screenshot shows the 'Public register' page on the website for Cyfoeth Naturiol Cymru (Natural Resources Wales). The page title is 'Public register' and the subtitle is 'Find information on EPR Permits and Water Resource Licences. You can search using any combination of the options below.' There are search filters for Reference number, Holder name, Local authority, Town, Postcode, and Regime. A search button is located below the filters. Below the filters is a table with the following data:

Permit Number	Regime	Category	Operator Name	Site Address	Date Issued	End Date
BS19BCT	EPR Permit	Water Discharge Activity	DMR CYMRU CYPNGZDG	Seen Nod 27th Seek, Llandinor, Carmarlon, LL55 2AC	05/04/2019	N/A
WA0000190010	Water Resource Licence	Full Abstraction	Ty'n Yr Oreen Farm LLP	Ty'n Yr Oreen Farm, Haulbow, Carmarlon, Gwynedd, LL55 4AG	12/02/2019	N/A
WA0000190011	Water Resource Licence	Impoundment	Ty'n Yr Oreen Farm LLP	Ty'n Yr Oreen Farm, Haulbow, Carmarlon, Gwynedd, LL55 4AG	12/02/2019	N/A
BS12WFD	EPR Permit	Water Discharge Activity	Gareth Williams	Rhowen, Denbigh, Carmarlon, Gwynedd, LL55 2NF	15/04/2019	N/A

Environmental Permitting Regulations – Public register

The screenshot shows a web interface for a flood warning map. At the top, it says 'If you are looking for flood alerts and warnings currently in force view our live flood warning map.' Below this is the heading 'Having problems viewing this map?' with two links: '> View the full screen version on our external Water Maps viewer.' and '> Help with using the map'. A 'BETA' badge is present with the text 'We are still developing this service - your feedback will help us improve it.' The main part of the interface is a map of Wales with a 'Layers' panel on the left. The 'Layers' panel includes: 'Main rivers' (checked), 'Flood defences', 'Areas benefiting from flood defences', 'Shoreline Management Plan & Coastal Erosion', 'Flood alerts and warnings' (expanded), 'Flood warning areas', 'Flood alert areas', 'Risk of flooding from reservoirs', 'Risk of flooding from rivers and the sea', 'Risk of flooding from surface water', and 'Flood risk without defences' (expanded). The map shows various flood zones and rivers. A 'FEEDBACK' button is visible on the right side of the map.

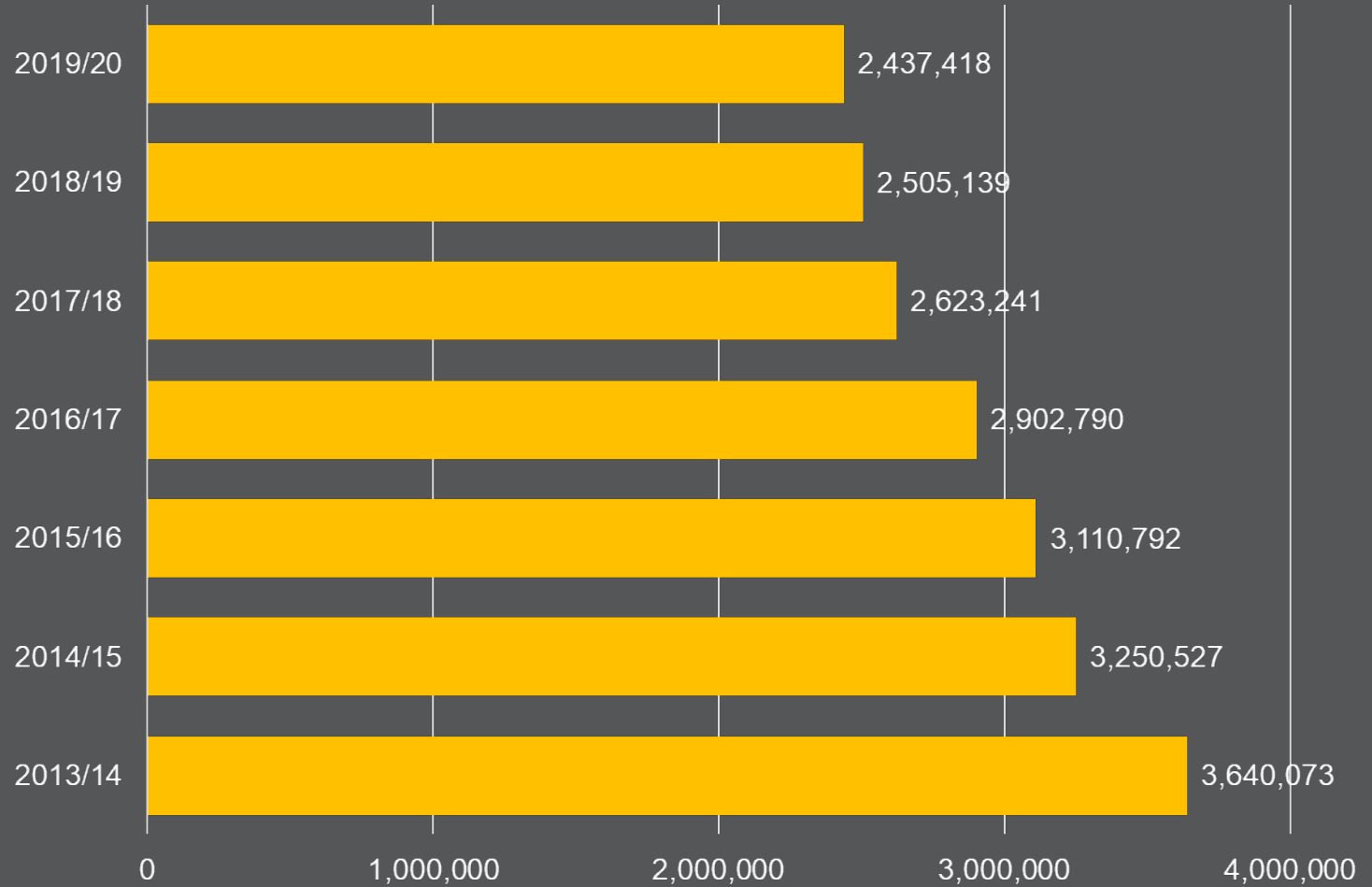
Flood & water management Act – Provide flood maps

10.3 Continual Improvement



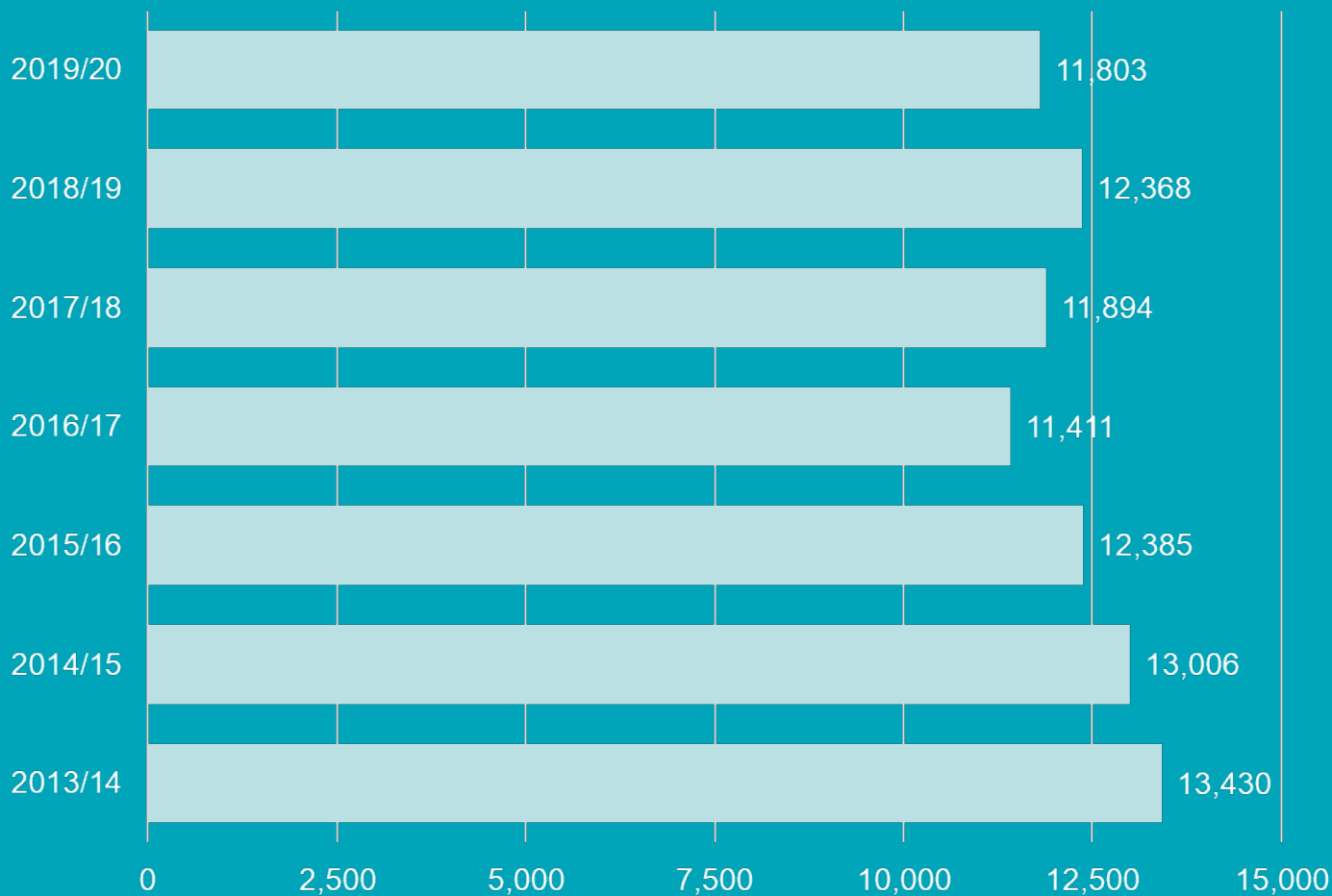
**Cyfoeth
Naturiol
Cymru
Natural
Resources
Wales**

NRW manned buildings electric use kWh



10.3 Continual Improvement

NRW total mains water use m³



10.3 Continual Improvement

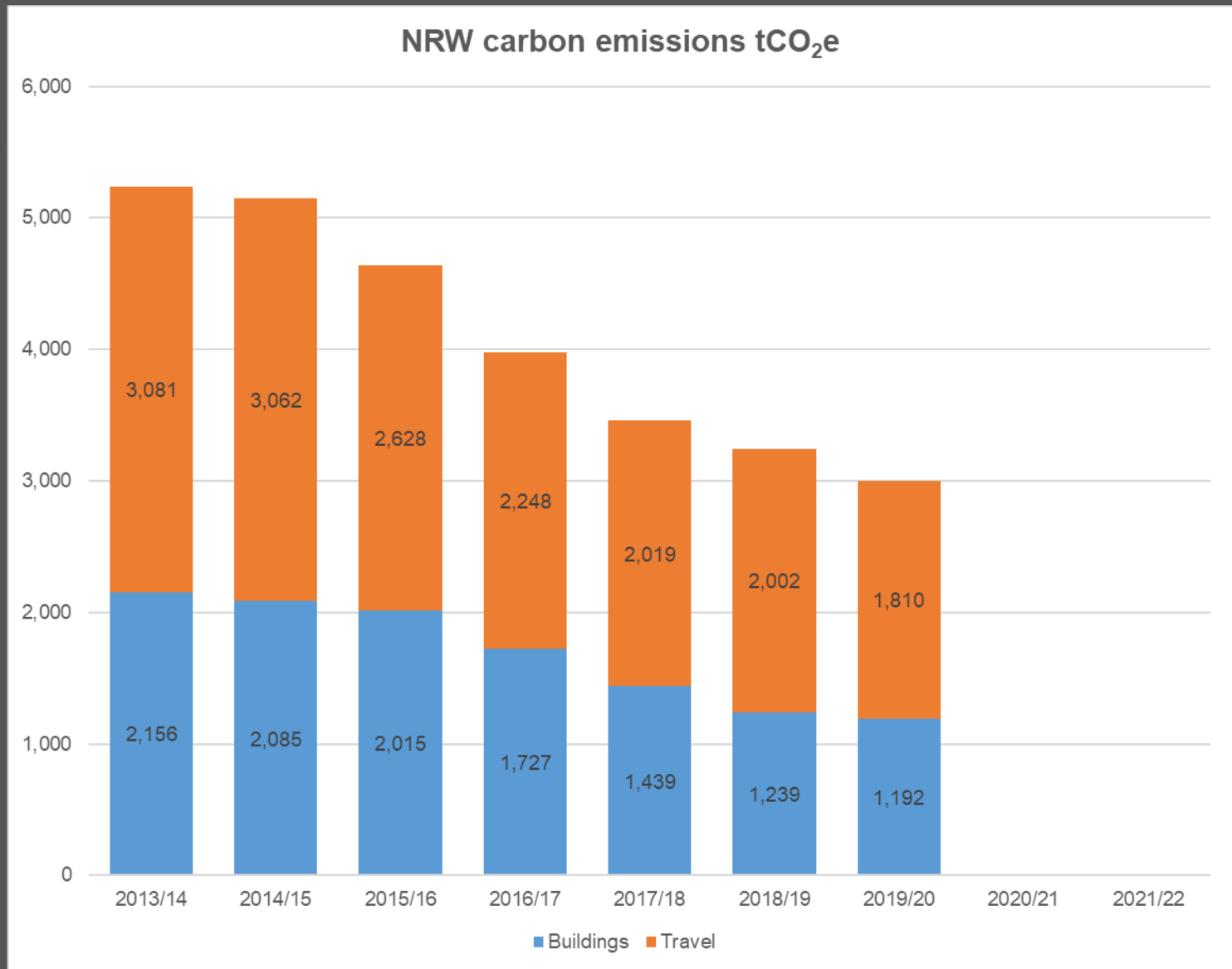


Cyfoeth
Naturiol
Cymru
Natural
Resources
Wales

NRW business miles



10.3 Continual Improvement



Delivering our multiple roles as an operator, advisor and regulator

Decision making supported by transparency and accountability

Document Owner: Head of Governance

What is this document about?

This Corporate Policy sets out how we manage the delivery of our multiple roles to meet the challenges this presents, whilst at the same time maximising the benefits of integrated decision making.

Who is this document for?

This document is for both Natural Resources Wales staff, and external stakeholders and customers.

Contact for queries and feedback

Corporate Planning, Performance and Strategic Assessment Team
corporate.planning@cyfoethnaturiolcymru.gov.uk

Version History

Document Version	Date Published	Summary of Changes
1.0	June 2018	
1.1	July 2019	Refresh to ensure structures and arrangements are correct post Organisation Design changes
Review Date: July 2021		

Thank you for listening
Any Questions?

